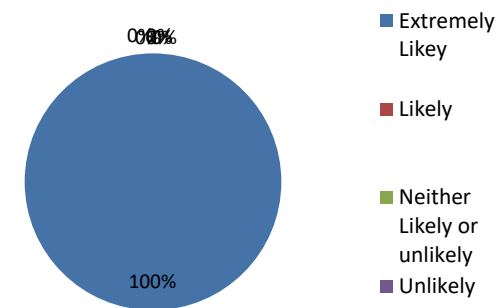


Period: September 2022
 No. of Surveys: 12

Friends & Family Survey RESULTS & ACTION

| | Extremely Likey | Likely | Neither Likely or unlikely | Unlikely | Extremely unlikely | Don't Know | Total |
|-----------------------------------|-----------------|--------|----------------------------|----------|--------------------|------------|-------|
| Total | 12 | 0 | 0 | 0 | 0 | 0 | 12 |
| Extremely Likey | 1 | 0 | 0 | 0 | 0 | 0 | |
| Likely | 0 | 0 | 0 | 0 | 0 | 0 | |
| Neither Likely or unlikely | 0 | 0 | 0 | 0 | 0 | 0 | |
| Unlikely | 0 | 0 | 0 | 0 | 0 | 0 | |
| Extremely unlikely | 0 | 0 | 0 | 0 | 0 | 0 | |
| Don't Know | 0 | 0 | 0 | 0 | 0 | 0 | |



Comments, Feedback & Actions:

Extremely Likely Comments**I am happy because GPs listen, treat and give time.**I have been registered with this surgery since I was a young kid and now I am >50. The reception staff, Nurse and GPs are and always have been amazing. I have much respect for all. Nothing is too much trouble and everyone is pleasant and polite and very helpful.**I am very happy with the staff and doctors. Always get appointment when I need and doctor always see and help. Best Surgery.**I am happy with the service, seeing GPs, Reception staff and all staff.**Very good**Really happy with the surgery because we always have been looked after**I get treatment, I am very happy.**Everything good here - Reception staff always helpful and doctors are good as well. Nurse is very good. She does all check ups very good.**Very happy with service. Reception treat very good and give appointment as well. Doctors are good, treat very good as well.**Very happy with the service because reception staff is very good and provide best service. Doctors are Amazing.**Very happy with service, very happy with doctors. Because I live far away but still come and see doctors.**My family is treated well**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.